End User/Personal Extension Experience

To access DesktopConnect, all users must have an assigned extension and their username and password. Usernames and temporary passwords will be emailed to each user when the profile is created by an Account Administrator or Super User.

Calling status:
Green – Ready to make/receive calls.
Grey X – Muted; no app notifications.
Red – All devices muted/Do not disturb is enabled.

Inbox:
- Instant messaging, group messaging and file sharing between users on the same account.
- Send/receive SMS directly and through Business Inbox.

Help:
- Toggle Do Not Disturb and App Calling.
- Links to System Status and Help options.

- Inbox
- Calls
- Voicemails
- Favorites
- Contacts
- Reports
- Settings

Messa...

Today

VA   3:35 pm
Do you have that spreadsheet ...

Today

AM   3:35 pm
Do you have that spreadsheet we talked about?

Reports:
View, save, print or email your calling activity for up to the past 90 days.

Calls:
- History of inbound, outbound and missed calls.
- Use free and paid calling features like Click to Call, 3-Way Calling, Call Flip, and Call Recording.

AM
Alexis Macksey
MackseyAlexis
⊘ Connected

🖳 Mute All Devices ⊙
🚫 Mute This Device ⊙
♡ Send Feedback
? Get Help
☑ System Status
⏻ Logout

Terms of Service | Privacy Policy
Version: 1.7.1 - b47c46d0

Favorites & Contacts:
- Import, add, delete, and edit contacts.
- Contacts flagged with a star will appear in favorites list.

Extension Settings:
- Update name, email, password and security questions.
- Set Call and SMS settings as well as app notifications.
- Configure Call Continuity, 7-Digit Dialing and Call Screening.
- Set your Never Miss a Call preferences and user level Call Block.
- Manage your Voicemail Settings and recorded greetings
- Add and remove devices associated with your extension.

+ Type message here ☺

Vonage **Business**